



**MÖVENPICK**  
HOTELS & RESORTS

## *Mövenpick Migration under RT GDS code*

The Migration of Mövenpick will take place in September 2020.

*Sabre*

September 15<sup>th</sup>

*Amadeus*

September 16<sup>th</sup>

*Travelport*

September 17<sup>th</sup>

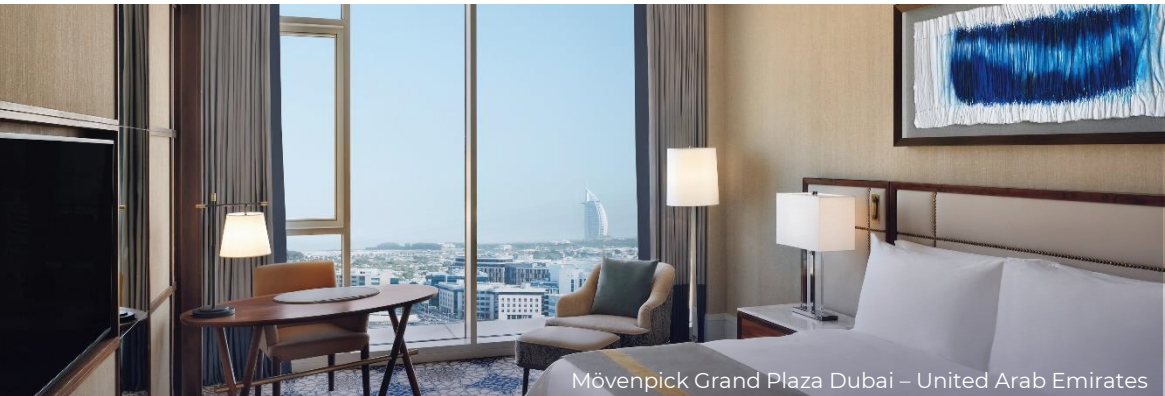
You will find **Mövenpick properties** under the **RT** GDS code.  
The previous MK code will not be valid anymore.

Mövenpick Sfax (Tunisia) will be switched as a pilot hotel on :  
**July 8<sup>th</sup>.**

All other properties will be switched on :  
**September 15<sup>th</sup>, 16<sup>th</sup> & 17<sup>th</sup>.**

For Sabre users, you will need to update your **internal viewership tables** (see slides 4 and 5). The queue messages will be sent automatically on migration dates.

For more information, please contact your Sabre contact.



Mövenpick Grand Plaza Dubai – United Arab Emirates

RAFFLES \ ORIENT EXPRESS \ BANYAN TREE \ DELANO \ SOFITEL LEGEND \ FAIRMONT \ SLS \ SO \ SOFITEL \ THE HOUSE OF ORIGINALS  
RIXOS \ ONEFINESTAY \ MANTIS \ MGALLERY \ 21C \ ART SERIES \ MONDRIAN \ PULLMAN \ SWISSÔTEL \ ANGSANA  
25HOURS \ HYDE \ MÖVENPICK \ GRAND MERCURE \ PEPPERS \ THE SEBEL \ MANTRA \ NOVOTEL \ MERCURE \ ADAGIO  
MAMA SHELTER \ TRIBE \ BREAKFREE \ IBIS \ IBIS STYLES \ IBIS BUDGET \ GREET \ JO&JOE \ HOTELF1

# FAQ

## ***- When will the Mövenpick hotels be available under the Accor RT chain code in the GDS?***

The migration will take place on July 8<sup>th</sup> for Mövenpick Sfax and on September 15<sup>th</sup>, 16<sup>th</sup> & 17<sup>th</sup> for all other Mövenpick hotels.

## ***- Will the MK code remain valid?***

No, after the migration, the master chain code of Mövenpick hotels (MK) will disappear. All Mövenpick properties will be found under the Accor master chain code RT.

## ***- Will former Mövenpick properties retain their current GDS property numbers after the integration?***

The GDS property numbers remain unchanged. Please find the Mövenpick hotels GDS codes at the last slide.

## ***- How will existing Mövenpick reservations booked PRIOR to integration but with a POST integration stay be impacted?***

Reservations made under the SynXis CRS (MK chain code) before the switchover will still be available for the travel agent to view in the GDS. After the switch to TARS (MK to RT), any changes including modifications and cancellations will require the travel agent to contact the hotel property directly.

As the connection has been severed from the original CRS, it is not possible to make any alterations in the old system. If the travel agent tries to modify/cancel a booking made under the prior CRS after the switch date, an ERROR message will appear in the GDS advising to 'contact the property directly for any changes'.

## ***- Who can I contact for questions/issues before, during and after the integration?***

Please refer to your GDS contact.

## ***- How will the travel agent rate for Mövenpick hotels be bookable after the migration ?***

Travel agent rates will be available on Accor's STAR website.

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As a **contemporary upscale brand** with Swiss roots, Mövenpick has been synonymous with **culinary and hospitality excellence for more than 70 years.**

Mövenpick is the only hotel brand that offers its own **branded premium products.**

**97** hotels

**23,398**  
rooms

**26** countries

PIPELINE

**34,450**  
rooms

[movenpick.com](http://movenpick.com)

Mövenpick Phu Quoc - Vietnam



Mövenpick Marrakech - Morocco





# Hotel Negotiated Rates

*Quick Reference*

## ACTIVATE A NEW RATE CODE

## FORMAT

Rate types: Negotiated (N) – for Companies or Corporations

Contract (X) – for Travel Agencies or Consortiums

**Note:** Hotel Associates must first load negotiated rates before the agency can display and book them.

Contact the appropriate Hotel Associate to verify that the rates have been loaded in the Sabre system database. Refer to a specific Hotel Associate's *Direct Reference System (DRS)* information for details about negotiated rates.

- |    |   |   |
|----|---|---|
| 1. | Agency receives three-character code and description from Hotel Associate (usually sent to supervisory queue)             | <b>Q/S</b>  |
| 2. | Sign in with duty code 9  | <b>SI9</b>  |
| 3. | Add a rate to your agency's hotel viewership (HIC) table (steps three and four require the EPR keyword SUBMGR)            | HIC‡(agency client identification code)-(description)/(rate type)<br><b>HIC‡IBM-IBM BELGIUM/N</b> |
| 4. | Update hotel translation (HST) table at main pseudo city (links agency's client identification code to hotel's rate code) | HST(agency client ID code)‡(hotel chain)-(hotel chain rate code)<br><b>HSTIBM‡HI-IBM</b>          |

## ACTIVATE VIEWERSHIP ACCESS AT MAIN OFFICE

## FORMAT

Update the *Travel Journal Record* security feature to allow other offices to view your rate tables (requires duty code 9 and SUBMGR):

Allow another agency or branch to view your rates

Types of viewership: (X – contractual, N – negotiated, V – both)

Add viewership for negotiated rates only (like in-plants)

Delete rate viewership

W/HVA‡(type of viewership)(pseudo city code)

**W/HVA‡VF6B1**

W/HVA‡N(pseudo city code)

**W/HVA‡NB9N0**

W/HVD‡(type of viewership)(pseudo city code)

**W/HVD‡X6ER1**

## ACTIVATE VIEWERSHIP ACCESS AT BRANCH OF FICE

## FORMAT

After viewership has been allowed at the main office (see above), branches can open viewership (requires duty code 9 and SUBMGR):

- |    |  |  |
|----|--|--|
| 1. | Sign in with duty code 9               | <b>SI9</b>   |
| 2. | Add agency client identification codes | HIC‡(client ID code)-(description)‡(main pseudo city)/(rate type)<br><b>HIC‡MTL-MANY TRAVELS‡G1B1/X</b><br><b>HIC‡JDE-J D ENTERPRISES‡G1B1/N</b> |

## OTHER TASKS

## FORMAT

Show all agency client identification codes

**HIC\*ALL**

Access online help

**HIC HELP**

**HST HELP**

<b>SELLING NEGOTIATED RATES</b>	<b>FORMAT</b>
Hotel availability using city and dates	HOT(city)‡(client ID)/(in date)-(number of nights)NT(1 or 2 adults) <b>HOTNRT‡IBM/15JUN-2NT1</b>
Hotel availability using segment number	HOT(segment number)‡(client ID code)/(out date)(1 or 2 adults) <b>HOT1‡IBM/15MAY1</b>
Hotel availability using multiple client identification codes	HOT(city)‡(client ID code)‡(client ID code)‡(client ID code)‡(client ID code)/(in date)-(number of nights)NT(1 or 2 adults) <b>HOTBOS‡IBM‡IB5‡UXD‡MTL/15JUN-2NT1</b>
<b>Note:</b> A maximum of four negotiated and/or agency contract codes may be included in any combination.	

<b>TROUBLESHOOTING TIPS</b>	<b>FORMAT</b>
After completing the steps to activate a new rate code, if you are still unable to view the negotiated and/or contract rate in the Sabre system, use the following procedures to identify issues that may be preventing access to the rates.	
Verify information in your HIC table is correct:	<b>HIC*ALL</b>
<ul style="list-style-type: none"> <li>• Display the HIC table</li> <li>• Ensure client identification code appears on the HIC table</li> <li>• Ensure correct rate category code (N or X) is assigned</li> <li>• Determine if there is a "controlling" (main) pseudo city; if none shown, your pseudo city owns the rate</li> </ul>	
Verify information in your HST table is correct: (duty code 9)	HST(agency client identification code)* <b>HSTAAC*</b>
<ul style="list-style-type: none"> <li>• Display hotel rate code(s) for the client identification code</li> <li>• Ensure the applicable hotel rate code and hotel chain code appear on the list for the requested client ID code</li> </ul>	
<b>Note:</b> If the HIC table shows viewership controlled by another pseudo city, no HST table needs to be built by the "branched" pseudo city, only the controlling pseudo city. To verify if controlling pseudo city has given access for viewership, enter W/HV*	
Check to see if Hotel Associate has loaded the rate and ensure that the rate is loaded as the appropriate rate type (N or X)	HOT(city)/(in date)-(number of nights)NT(1 or 2 adults)/RC-(X or N)‡(hotel rate code) <b>HOTBOS/23MAY-2NT1/RC-N‡HAR</b>
<b>Note:</b> If rate does not appear, check with Hotel Associate to verify they have loaded the rate in the Sabre system and that viewership has been opened.	

<b>COMMON ERROR RESPONSES</b>	<b>EXPLANATION</b>
‡CATEGORY CODE DOES NOT MATCH THOSE IN TABLE‡	Error will occur for two reasons:
or	<ul style="list-style-type: none"> <li>• The category code on the HIC table does not match the category code assigned by the Hotel Associate</li> <li>• The hotel rate code has not been built by the Hotel Associate; therefore, it cannot match the request input by the agency</li> </ul>
‡CHECK RATE CODE‡	
‡PROPERTY NOT AVAILABLE FOR DATES REQUESTED‡	The hotel property is either not offering the rate/rate code for the date requested or it is sold out.

Code	Hotel name	Amadeus	Sabre	World span	Galileo
B4G6	MOVENPICK HOTEL HANOI	HANGUO	51077	HANMH	15679
B4G8	MOVENPICK RESORT CAM RANH	NHARCR	328327	CXRCR	F5855
B4G7	MOVENPICK HOTEL GENEVA	GVA188	19772	GVAHH	40536
B4G9	MOVENPICK HOTEL ANKARA	ANKMHA	144215	ESBMA	64497
B4K4	Mövenpick Resort Khao Yai	NAKMRK	326596	BKKMR	F3400
B4K5	MÖVENPICK EKKAMAI BANGKOK	Closed on TARS	Closed on TARS	Closed on TARS	Closed on TARS
B4N3	MOVENPICK HOTEL DOHA	DOHHHH	7286	DOHHH	41865
B4N1	MOVENPICK HOTEL QASSIM	ELQHBB	16924	ELQHH	31655
B4H5	MOVENPICK HOTEL LAUSANNE	QLS404	15878	LUSHH	40539
B4H6	MOVENPICK HOTEL MUENSTER	FMO411	11333	MSRHH	40550
B4H7	MOVENPICK HOTEL BERLIN	BERHHH	63939	BERHH	50771
B4I3	MÖVENPICK FRANKFURT CITY	FRAXXX	65171	FRAXX	24662
B4I4	MÖVENPICK STUTTGART AIRPORT	STRYYY	71950	STRYY	81972
B4I5	MOVENPICK HOTEL GAMMARTH TUNIS	TUNMGT	127872	TUNMG	7881
B4I6	MOVENPICK S HERTOGENBOSCH	EIN305	30883	HTBHH	40554
B4J1	MOVENPICK KARON BEACH PHUKET	HKT768	49759	HKTHH	21401
B4J2	MOVENPICK AL MAMZAR DUBAI	DXBSQU	134476	DXBMR	75567
B4J4	MOVENPICK BANGTAO BEACH PHUKET	HKT845	115654	HKTXX	53447
B4J9	MOVENPICK GRAND PLAZA DUBAI	DXBMGP	322910	DXBMP	E8847
B4K0	MOVENPICK SURIWONGSE CHIANGMAI	Creation ongoing	165471	CNXCH	AT100

Code	Hotel name	Amadeus	Sabre	World span	Galileo
B4K2	MOVENPICK SUKHUMVIT 15 BANGKOK	BKK676	270638	BKKMB	B5032
B4K7	MOVENPICK JEDDAH CITY STAR	JEDMHC	305219	JEDMH	B8506
B4K8	MOVENPICK HOTEL CHIFENG	CIFMKC	323251	CIFMH	E9134
B4K9	MOVENPICK HOTEL JEDDAH	JEDXXX	42521	JEDXX	70020
B5J0	MOVENPICK HOTEL AMMAN	AMM4FE	47844	1278	15937
B4L5	MOVENPICK SHARM EL SHEIKH	SSHSOF	33399	SFSSH	90558
B4L6	MOVENPICK RESORT AL NAWRAS	JEDYYY	64660	JEDYY	51747
B4L7	MOVENPICK RESORT EL GOUNA	HRG931	28157	ELAHH	71358
B4L8	MOVENPICK HOTEL AL KHOBAR	DMMHHA	49661	AKHHH	44016
B4M3	MOVENPICK RESORT AL KHOBAR	DMMMAK	60283	DMMMA	60283
B4L9	MOVENPICK RESORT TABA	TCPHHH	26348	TCPHH	51015
B4M7	MOVENPICK RESORT EL SOKHNA	CAISOK	13939	SUEHH	81828
B4M8	MOVENPICK RESORT SOMA BAY	HRGMOE	177284	HRGMO	24907
B4M9	MOVENPICK HOTEL YANBU	YNBHRY	116012	YNBRY	79373
B757	MOVENPICK MALATYA HOTEL	MLXTYA	388593	YAMLX	G0036
B759	Mövenpick Grand Al Bustan Dubai	DXBAND	349304	NDDXB	F8430
B4N5	MÖVENPICK HOTEL WEST BAY DOHA	DOHYDD	62614	DOHYY	16757
B4N7	MOVENPICK HOTEL KARACHI	KHI448	193	448	752
B4P3	MOVENPICK RESORT PETRA	AMM932	593	PTRHH	72677
B4P4	Movenpick Hotel KLIA	KULMVK	321741	KULMV	E7380

Code	Hotel name	Amadeus	Sabre	World span	Galileo
B4P5	MOVENPICK KUREDHIVARU MALDIVES	MLEMRK	322244	MLEMR	E8174
B4P6	MOVENPICK HOTEL MARRAKECH	RAKMAN	310754	RAKMM	C8225
B4Q1	MOVENPICK MALABATA TANGIER	TNGHHC	57098	TNGHH	18735
B4Q2	MOVENPICK HOTEL COLOMBO	CMBMPC	312191	CMBMC	C9876
B4Q3	MOVENPICK RESORT AQABA	AQJHHR	52416	AQJHH	18736
B4Q4	MOVENPICK HOTEL BEIRUT	BEYHHH	59479	BEYHH	37222
B4I9	MOVENPICK HOTEL JUMEIRAH BEACH	DXBMHJ	115387	DXBMJ	63453
B4I8	MOVENPICK RESORT SOUSSE	TUNMRT	51012	TUNMR	73372
B4I7	MOVENPICK AMSTERDAM CITY CENTRE	AMSHHH	65165	AMSHH	24651
B4J6	MOVENPICK SIAM HOTEL PATTA	BKKMPT	297006	BKKMS	C0076
B4J7	MOVENPICK JUMEIRAH LAKES TOWER	DXBMJL	168819	DXBJL	6503
B4J8	MOVENPICK DOWNTOWN DUBAI	Creation ongoing	321284	DXBMH	E8179
B4P7	MOVENPICK NABATEAN CASTLE	AMM933	55923	PTRY Y	31047
B4P8	MOVENPICK HOTEL CASABLANCA	CAS023	107565	CMNCP	45050
B4P9	MOVENPICK RESORT SPA DEAD SEA	AMM933	44189	DDSHH	95824
B4K3	MOVENPICK ASARA HUA HIN	HHQMHH	320611	BKKMH	E5560
B659	MOVENPICK VILLA PAMPILI ROME	FCOOME	386954	LIFCO	F9385
B4L0	MOVENPICK HOTEL ENSHI	ENHENS	189050	EHEN	28997
B4L1	MOVENPICK RESORT ASWAN	ASW302	20155	6302	64914
9255	MOVENPICK MOSCOW TAGANSKAYA	MOWCOW	387502	YAMOW	G0048



Code	Hotel name	Amadeus	Sabre	World span	Galileo
B4T3	MOVENPICK HOTEL BASEL	BSLICK	386917	ELBSL	F9334
B4T5	MOVENPICK HOTEL THE HAGUE	AMSTHE	386935	UEAMS	F9366
B4U9	MOVENPICK BANGKOK BDMS	BKKBW	9786	BKKMW	F3071
B4V5	MOVENPICK RESORT WAVERLY	PQCORT	388667	ICPQC	F8989
B4V9	MOVENPICK HOTEL SFAX	SFAMHS	322316	SFAMH	E8177
B4X0	MÖVENPICK JEDDAH AL TAHLIA	JEDMHT	322700	JEDMT	E8341
B4Q0	MOVENPICK RESORT TALA BAY	AQJMTB	17668	AQJTB	99736
B4Y0	MOVENPICK RESORT AND GOLF EINBAY	CAIMRG	326524	CAIMR	F3798
B4H8	MOVENPICK ISTANBUL GOLDEN HORN	ISTMIG	270754	ISTMI	B0915
B4H9	MOVENPICK MUENCHEN AIRPORT	MUC229	26970	MUCHH	40564
B611	MOVENPICK HO CHI MINH CITY	Opening TBC	Opening TBC	Opening TBC	Opening TBC
B4H1	MÖVENPICK EGERKINGEN	BSL416	13510	EGKHH	40534
B4H0	MOVENPICK ZURICH REGENSDORF	ZRH418	9696	ZRRHH	40542
B4Q7	MOVENPICK NAIROBI	NBOMOE	319584	NBOMO	E4012
B4Q5	MOVENPICK HOTEL KUWAIT	KWIHHO	52484	KWIHH	59096
B4Q6	MOVENPICK RESORT AL BIDAA	KWIALB	21472	KWIYY	33013
B4P0	MOVENPICK AMBASSADOR ACCRA	ACCMAC	141149	ACCMA	11838
B4N9	MOVENPICK MACTAN ISLAND CEBU	CEB100	140085	711	23285
B4P1	MOVENPICK RESORT & SPA BORACAY	MPHMPB	306397	MPHMB	C0036
B4P2	MOVENPICK RESORT AND SPA BALI	DPSMRS	311085	DPSMR	C8615

Code	Hotel name	Amadeus	Sabre	World span	Galileo
B4M6	ANWAR AL MADINAH MOVENPICK	MEDYYY	10913	MEDYY	70022
B755	MOVENPICK KRASNAYA POLYANA	AERANA	382996	YAAER	F7922
B6Q0	MOVENPICK RESIDENCES PHU QUOC	PQCCES	384565	CKPQC	F8571
B4J0	MOVENPICK HOTEL BUR DUBAI	DXB188	61196	44888	40928
B4M4	MADINAH MOVENPICK HOTEL	MEDHHM	46753	MADHH	53349
B4J5	MOVENPICK IBN BATTUTA HOTEL	DXBIBG	115408	DXBIB	63404
B4T0	MOVENPICK STUTTGART MESSE	STRART	382995	SSSTR	F7921
B2E1	MOVENPICK MYTH HOTEL PATONG	HKTERY	322940	ETHKT	F0208
B4K6	MOVENPICK HOTEL BAHRAIN	BAHHHH	39648	BAHHH	51013
B4L2	Mövenpick Resort El Quseir	HRGQUS	14176	EQUHH	58081
B4L3	MOVENPICK HOTEL MAKKAH	QCAHTM	Creation ongoing	JEDTM	97560
B4L4	MOVENPICK CAIRO MEDIA CITY	CAIYYY	59679	CAMYY	37338
B4H2	MOVENPICK HOTEL IZMIR	IZMHHI	73960	IZMHH	11853
B4H3	MOVENPICK HOTEL ZURICH AIRPORT	ZRH419	11849	ZRFHH	40541
B4I0	MOVENPICK NUERNBERG AIRPORT	NUE926	11337	NUEHH	57930
B4I1	MOVENPICK HOTEL DU LAC TUNIS	TUNMOV	319984	TUNMV	E4796
B4I2	MOVENPICK HOTEL HAMBURG	HAMHHH	65172	HAMHH	24664