

ALL TOGETHER NOW



Fiji Marriott Resort Momi Bay

EXCITING CHANGES START ON AUGUST 18

In our quest to be the world's favorite hospitality company, we're making history. Marriott Rewards®, The Ritz-Carlton Rewards® and SPG® will become one powerful program, providing our Members more benefits and a better experience.

WHAT YOU NEED TO KNOW

- Once all systems are live, Members can book and redeem across a combined portfolio of 6,700 participating hotels and resorts across 29 unique brands.
- New Member numbers for SPG Members go into use (SPG Members can retrieve their new Member number by logging onto their account or from email).
 - ACTION: SPG Members should update their profiles in their online corporate booking tools with their new Member number.
- Members with accounts in both Marriott Rewards and SPG can combine accounts.
 - Create a single profile.
 - Combine points and stay-night balances into a single account.
 - ACTION: If a Member combines their accounts, they should also update their profiles in their online corporate booking tool to use a single loyalty account moving forward.
 - Members will be able to combine their accounts once the Account Combine feature is fully deployed, which should be complete by the end of the week. Members will also receive an email once the Account Combine feature is fully deployed.

NEW MEMBER BENEFITS



ONE EXTRAORDINARY PORTFOLIO

- Book, earn and redeem points at more than 6,700 hotels across 29 brands
- Seamless access to everything through our websites, apps and calling Member Support
- Enjoy incredible stays for every travel occasion, in every destination



ONE BENEFITS CHART

- The exclusive benefits of six tiers are easy to find on one benefits chart
- Elevated Elite benefits and consistent Elite status recognition at all hotels
- Only Elite Qualifying Nights count toward status—stays do not



ONE CURRENCY

- Earn one currency: points
- Earn 10 points for every qualifying US \$1 spent at hotels – 5 points per US \$1 at extended-stay brands
- Earn on full folio (e.g., room, spa and food and beverages)
- SPG Starpoints® will be multiplied by three during a one-time conversion



ONE FREE NIGHT AWARDS CHART

- Redeem points in Category 1-7 hotels with standard pricing
- Category 8, plus off-peak and peak pricing, will be added in 2019
- No blackout dates



ONE ACCOUNT

- Ability to combine accounts from each program into one
- Simplified experience—one account, profile, log-in, points and Elite-night balances



ONE PARTNER LIST

- 100,000 Moments experiences to discover
- 40+ airline partners with a 3 points: 1 mile transfer ratio
- Combined collection of opportunities to earn and redeem—including gift cards, charities, merchandise and more



Fiji Marriott Resort Momi Bay

BEFORE 8/18/2018		AFTER 8/18/2018	
	 	 	NIGHTS/YEAR
PREFERRED	MEMBER	MEMBER (Tier 1)	0-9
N/A	SILVER ELITE	SILVER ELITE (Tier 2)	10
GOLD	N/A	GOLD ELITE (Tier 3)	25
PLATINUM 50	GOLD ELITE	PLATINUM ELITE (Tier 4)	50
PLATINUM 75	PLATINUM ELITE	PLATINUM PREMIER ELITE (Tier 5)	75
PLATINUM 100	(UNPUBLISHED)	PLATINUM PREMIER ELITE W/ AMBASSADOR (Tier 6)	100+ \$20K in Qualifying Spend

FOR MORE INFORMATION

For a comprehensive overview of the changes to the program and FAQs, please visit: <http://members.marriott.com>.

Since Customer Engagement Centers are expected to experience higher call volumes, Members may also be directed to <http://www.status.marriott.com> as their first checkpoint for any updates on system's downtime or issues they may be experiencing.

THE RITZ-CARLTON
REWARDS



EDITION



AUTOGRAPH
COLLECTION
HOTELS

RENAISSANCE
HOTELS



DELTA
HOTELS

Marriott
EXECUTIVE APARTMENTS

Marriott
VACATION CLUB

Marriott
REWARDS



COURTYARD

Residence INN

SPRINGHILL
SUITES

Fairfield

TOWNEPLACE
SUITES

PROTEA HOTELS

moxy

spg Starwood
Preferred
Guest



THE
LUXURY
COLLECTION



WESTIN



Le MERIDIEN

TRIBUTE
PORTFOLIO



FOUR
POINTS

